

# EASY SHARING MOBILITY

## AGREEMENT

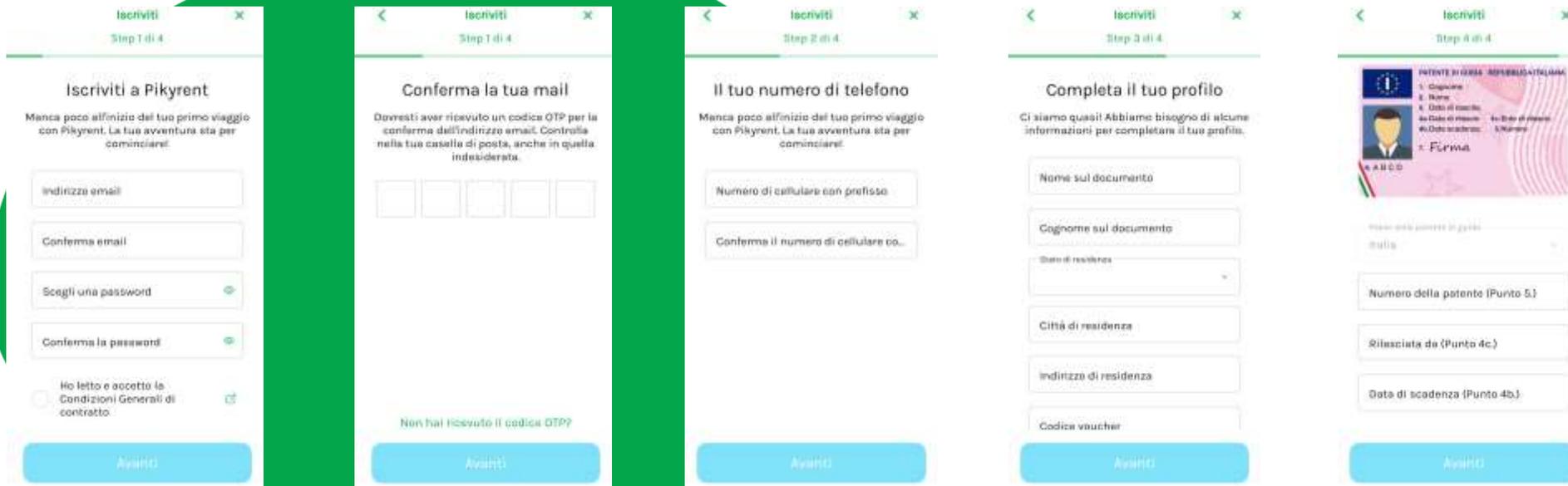


POLITECNICO  
MILANO 1863



# INSTRUCTIONS

1. HOW IT WORKS: Account registration and validation
2. HOW TO ACTIVATE the discount
3. HOW TO USE THE FLEET: Operating area, rental, parking
4. HELP: FAQ and call-center numbers



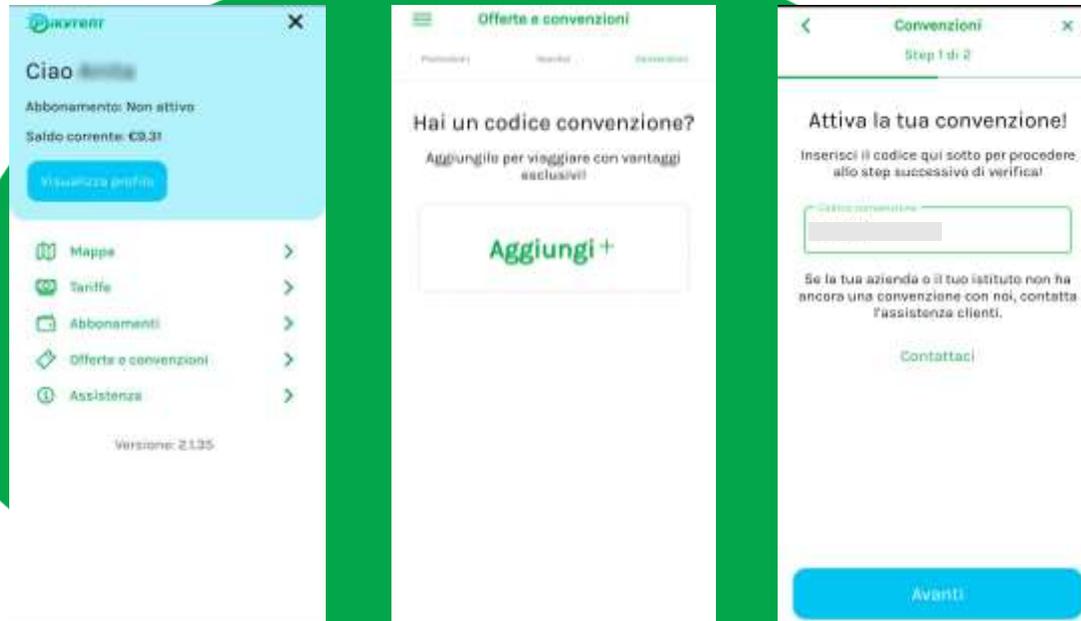
Download the app from the Google store or App Store. Start and fill in the registration form by entering your email as per the required format and setting a password.

Complete the registration phase by entering the confirmation codes. The mobile phone number on which you will receive the sms will be the same as the one entered in the initial form..

Add your personal and driving licence details, upload a front and back photo of your driving licence and a selfie of you holding your licence. We will verify your data and enable you to use the service. Once your licence is validated, you will be able to enter a payment method.

# 1. HOW IT WORKS

NOTICE! The email for registration must have the format for students @mail.polimi.it, for employees with the domain @polimi.it Those who have already registered with Pikyrent with their personal email address must send an email to support@pikyrent.com to request the change of email address in order to take advantage of the agreement.



Go to 'Offers and Conventions' from the menu, and then to 'Conventions'. Select the 'Add' button

Enter the code associated with the convention:  
**POLIMI-S-23A20**  
**POLIMI-D-23B23**



On the next screen, proceed to upload a photo of a document proving your membership (e.g. university ID card)

The support team will complete the verification of all information collected.

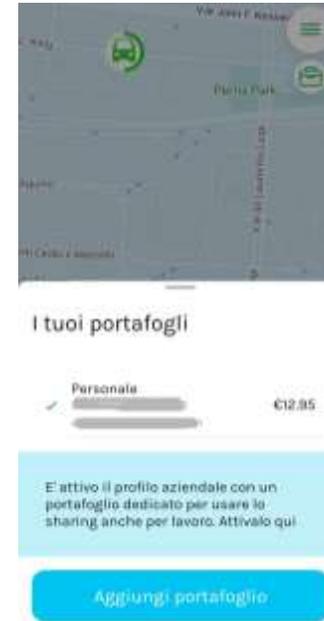
## 2. AGREEMENT



Once validated, active agreements can be viewed in the 'Offers and Conventions' menu, or from the User Profile.



The agreement includes a discount on the cost of all service functions. To start using it, simply complete the profile by entering your payment method



It is possible to activate both a personal wallet and a corporate wallet to which one can associate a corporate payment method and receive dedicated billing

## 2. AGREEMENT ACTIVATION

NOTICE! Entering the payment method (e.g. debit/credit card) is a necessary condition for the service to work and also to benefit from the preferential rates. When the card is inserted, the app will automatically withdraw 10 euros for the first top-up of the wallet.

# 3. HOW TO USE THE FLEET

Choose the vehicle on the map in the app using the scooter and microcar icons as a filter for your choice. If you have chosen the vehicle from the app, when you are less than 1 metre away, press the start rental button. If you are close to one of the Pikyrent vehicles, you can scan the QR code on the vehicle directly and start the rental. After a few seconds, you will see the headlights turn on and the door of the microcar open or the dashboard of the scooter light up. To use the helmets provided, press the Open Trunk button. Get on board and start your ride!

At the end of your ride, park your vehicle in one of the permitted spaces and make sure you haven't forgotten anything - especially your mobile phone. Close the door of the microcar or put and helmet in the top box of the scooter and click Close. If you cannot start the ride immediately, you can book the vehicle by choosing it from the map on the app. You will have 20 minutes to start the actual rental, during which time the vehicle will be reserved for you and cannot be rented by anyone else. If you need to make a stop during the journey, you can do so for a maximum of 30 minutes, during which time you will be charged a reduced rate. During this time, the vehicle may not be hired by anyone else, but will remain at your disposal.

**NOTICE!** Outside the operating area, you will not be able to start and end your rental or park. Stick to the map on the app, which is always up-to-date and shows the location of vehicles in real time.

## 4. HELP

**The service operates every day 24/7**

Pikyrent is free-floating: you do not have to return the vehicle to a specific point and our operators will ensure that the vehicles are always loaded in the operational area



Check the faq section on the site to be prepared to use Pikyrent



Customer service is available by telephone at 800078506.



For direct assistance you can also write on Whatsapp at 3454572929

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**THANK YOU**



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